

King Schools, Inc.

***KING* ONLINE**
APPLICATIONS USING THE
APPLE IPAD

User Guide

KING ONLINE APPLICATIONS USING THE IPAD

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1. INTRODUCTION

Welcome to the King Schools iPad User Guide. If you want to use a King Schools course or application on your iPad this is the document for you.

As you may be aware, Apple iOS devices such as the iPad, iPhone, and iPod do not support the use of Adobe Flash. You may have already encountered this issue when trying to use a Flash-based website such as Toyota.com. Many of the online courses and applications created by King Schools use Adobe Flash, and because of this will not work on Apple iOS products natively.

Some King Schools courses and applications do not use Adobe Flash. When using any of these, King Schools recommends using the Safari web browser that came with your device. Please see the table below to determine if the application you're using will work on the iPad, or if a Flash solution is required.

King Application Type	Example	Will it work on the iPad?	Does it require a Flash solution?
King Schools Online Professional Courses	RVSM	Yes	No*
King Schools Online Knowledge Test Courses	Private Pilot Knowledge Test Course	Yes	Yes
King Schools Online Practical Test Courses	Private Pilot Practical Test Course	Yes	Yes
King Schools Online Take-Off Courses	Takeoffs and Landings Made Easy	Yes	Yes
Cessna Online Courses	Cessna Sport/Private	Yes	Yes
Cessna Course Tracking Application	-	Yes	No
Rockwell Collins Courses on kingschoolsonline.com	Pro Line 21 for King Air Operators	No	N/A

*The TAWS and Jet Transition Professional Courses require a Flash solution to play the audio/video.

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2. THE ISWIFTER FLASH SOLUTION

To deal with the issue of running Flash on the iPad, King Schools recommends a 3rd party application called “iSwifter”. This application takes a Flash-based website or application and converts it for use on the Apple iPad. This application is available from the Apple App Store. With iSwifter, customers using iPads have access to many King Schools courses that were previously unavailable to them.

Due to the way iSwifter functions, some courses and applications may not function exactly as they do on a computer with Flash but all courses should be usable. Please see the [Known Limitations](#) section of this document for further details about the specific King Schools course or application you’re using. There you will find a list of helpful tips and notes to assist you with using your King application on an Apple iPad.

2.1 DOWNLOAD AND PURCHASE

Please follow the steps below to download and purchase the iSwifter application on your iPad:

- Navigate to the Apple App Store on your iPad
- Enter the word “iSwifter” in to the search field located in the top right hand corner of the Apple App Store.
- Once you have located the iSwifter app select Install.
- Select the iSwifter application on the iPad main menu to start the application.
- You will be prompted to buy a subscription to use the app. If you wish to purchase the app, select “Buy”.

2.2 USING ISWIFTER

Using iSwifter is easy; just select the application from the iPad main menu. Once the application has started, select “Browse Websites” and type in the address for the King Schools course you want to use.

- For King Schools online courses use: www.kingschoolsonline.com
- For Cessna online courses use: cessnaflighttraining.kingschools.com

Once you have reached your desired destination login as you would normally.

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3. KNOWN LIMITATIONS

Using iSwifter is not exactly the same as using a web browser that runs Flash natively. It does a very good, but not perfect job of simulating running Flash. Because of this, they may not operate in the same way as they do on a computer with Flash. If you plan to use the iSwifter solution to run King applications on your iPad, please find the appropriate course type below. There you'll find the known limitations you'll need to be aware of to use your King Schools course effectively.

4. KING SCHOOLS ONLINE

4.1 USER ACCOUNTS

- Due to the way iSwifter functions users will always be asked to sign in when arriving at kingschoolsonline.com. The “keep me logged in” functionality will not work while using iSwifter. In addition, you must answer one of their selected security questions on every login. Returning to kingschoolsonline.com after letting the iPad enter sleep mode or closing the app will also require a login.
- When selecting text fields to enter data (e.g. login) the iPad keyboard may not automatically appear when using iSwifter. Select the keyboard icon in the upper right hand corner of the screen to manually activate the keyboard.
- Due to the delay caused by the iSwifter app, users who would like to sign up for a King Schools account or purchase a King Schools Online course will find it easier to complete the purchase/enrollment through Safari. The only parts of King Schools Online that require iSwifter are the courses that use Adobe Flash. The course sign-up and course management portions of the King Learning Management System do not use Flash.
- You may experience a large delay when logging in to the KLMS. Unfortunately, the iSwifter app doesn't always inform the user that it is working. If you find you're having a difficult time logging in, the best course of action is to select a “white” or blank portion of the screen to clear focus. Once that's done select your desired field or button again and wait for a response. Logging in or answering a security question can take up to 20 seconds before you receive a response.
- Save and Exit, Home
 - There is a long delay (about 10 seconds) between selecting the “Save and Exit” or “Home” on the main menu and returning to your logged-in home page. During this time it may not look like anything is happening.

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4.2 LOGGED-IN HOME PAGE/COURSE NAVIGATION

- If you find that you're having trouble scrolling through your course list or down a course page follow the steps below.
 - Tap on a "white" or blank area of the screen to clear focus.
 - Scroll by dragging your finger vertically up/down the screen, preferably in an area free of text or images.
 - This issue may have been fixed by the latest version of iSwifter.

4.3 KING ONLINE PROFESSIONAL COURSES

- The King Schools Online professional courses do not use Adobe Flash*. King Schools recommends using Safari to view these courses.
- NOTE: The TAWS (Terrain Awareness and Warning System) course contains audio that requires Flash to play. If you have purchased this course you'll need to use iSwifter to listen to the audio portions of the course.
- NOTE: The Jet Transition course contains some Flash video segments. If you have purchased this course you'll need to use iSwifter to view the video segments.

4.4 KING SCHOOLS ONLINE KNOWLEDGE TEST COURSES

- King Schools Video Player
 - The volume and video progress slider can be tricky to use at times. If you find you're having trouble try following the steps below.
 - Tap once on the slider "position bug" you wish to control to set focus.
 - Once focus is set, slide the "position bug" to the desired location using your finger.
 - Once the "position bug" is in the desired location tap on the bug again to remove focus.

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- Figures
 - When selecting the figure button or link within a question, the figure will open in a new tab within iSwifter. The new tab will appear below the address bar, but will not gain focus. To view the figure you must select the new tab.
- Course Notes, Figures, and Course Complete Materials
 - Due to a limitation of iSwifter; course documents are not available through the iSwifter application. This includes the “Latest Course Update”, “Figures and Course Notes”, “Course Compete Certificate” and “Endorsement”.
 - To access any of the materials listed above please sign in to King Schools Online using a PC with an Internet connection.
 - If you have completed your King Knowledge Test Course, and you don’t have access to a PC to print out your endorsement, please call Tech Support at the following number for assistance: 1-877-810-5464
- Question Review
 - At the moment it’s not possible to select multiple Learning Statements or King Knowledge Categories while using the iPad.
 - Radio buttons and Checkboxes may require the user to tap twice or “double click” to mark.

4.5 KING SCHOOLS ONLINE PRACTICAL TEST COURSES

- Course Complete Materials
 - Due to a limitation of iSwifter, the course completion certificate is not accessible through the iSwifter app.
 - To access the course complete certificate please sign in to King Schools Online using a PC with an Internet connection.

4.6 KING SCHOOLS TAKE-OFF COURSES

- Course Complete Materials
 - Due to a limitation of iSwifter, the course completion certificate is not accessible through the iSwifter app.
 - To access the course complete certificate please sign in to King Schools Online using a PC with an Internet connection.

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4.7 ROCKWELL COLLINS COURSES ON KINGSCHOOLS.COM

- Unfortunately, due to a requirement by Rockwell Collins these courses are only available on Internet Explorer 8 on PC.

5. CESSNA FLIGHT TRAINING

5.1 CESSNA SPORT/PRIVATE & INSTRUMENT COURSES

- Due to the way iSwifter functions, users will always be asked to sign in when arriving at cessnaflighttraining.kingschools.com. The “keep me logged in” functionality will not work while using iSwifter. In addition, users must answer one of their selected security questions on every login. Returning to cessnaflighttraining.kingschools.com after letting the iPad enter sleep mode or closing the app will also require a login.
- When selecting text fields to enter data (e.g. login) the iPad keyboard may not automatically appear when using iSwifter. Select the keyboard icon in the upper right hand corner of the screen to manually activate the keyboard.
- Due to the delay caused by the iSwifter app users who would like to sign up for a Cessna Online account or purchase a Cessna Online course will find it easier to complete the purchase/enrollment through Safari. The only part of CessnaFlightTraining.com that requires iSwifter is the course.
- Due to a limitation of iSwifter; course documents are not available through the iSwifter application. This includes the following items which should be accessed from an Internet-connected computer.
 - Course library documents.
 - Flight scenarios
 - Phase progress reports
 - Course completion certificate
- The conversion calculator and flight computer located on the home page tool bar will cause some formatting issues when selected. When one of these tools is selected, a new tab with the selected tool will appear. The original tab containing the course main menu will be reduced in size. To restore the original size of the course main menu select the tool again, and then close the extra tab.

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6. CESSNA COURSE TRACKING APPLICATION

- Access the CTA using the Safari web browser on your iPad. Do not use the iSwifter application.
- To navigate within any of the grids in CTA you must use the “two finger scroll” gesture. To accomplish this lightly press two fingers at the same time to the grid you wish to scroll. Once your fingers are on the grid drag them both up or down depending on which direction you wish to scroll.
- The edit feature on the Customized Scenario page is unavailable while using the CTA on the iPad.
- Because the Cessna Course Tracking Application was not originally designed for use on the iPad you may notice some formatting abnormalities in the following areas:
 - CTA logged-in header
 - Training Record
 - Log training session airplane and device model selector
- Due to a limitation of the iPad the following documents are not available. To view any of the documents below please access the CTA from any PC or Mac with an Internet connection.
 - Graduation Certificate
 - Customer Inactivity Report
 - Customer Mailing List
 - Customer Email Address List
 - Active Customer Progress
 - Customer Demographics
 - CPC Performance Reports